
DIRECT CUSTOMER AGREEMENT TERMS & CONDITIONS UNITED STATES



FIRST THINGS
FIRST

WorldWide Erections LLC. shall be referred to as [WorldWide Erections] or [WE] throughout this plan. Where an individual contractor has elected to become a [WE] Independent Distributor, they agree to the following terms and conditions.

A QUICK

OVERVIEW

- General Terms and Conditions
- [WE] Product Refunds And Returns Policy
- Data Protection



GENERAL TERMS AND

CONDITIONS!

Contract conditions that set the minimum performance requirements for the direct customer. These conditions also include the rights and responsibilities of the parties involved.

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- 1) The Direct Customer order will be concluded between you as the Direct Customer on the one hand and WE on the other, in the event that you place your order via the website.
 - 2) The Direct Customer order will be concluded between you as the Direct Customer on one hand and your WE Independent Distributor on the other, in the event that you order products through a WE Independent Distributor.

Distributor. Direct Customers can retrieve their Independent Distributor' information by contacting Customer Support (information below).

- 3)** Acceptance of the order and the completion of the contract will take place upon complete payment of the products ordered unless WE has notified you that we do not accept your order or you have cancelled it.

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- 4) A Direct Customer must be at least 18 years of age as our products are intended for use by adults only.
 - 5) The ordered products will be sent to the address of the Direct Customer indicated in the order. The risk of loss and damage is carried by the Direct Customer beginning with delivery to the Direct Customer or their receiving agent (family member, neighbor, etc.).

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- 6) This contract is ruled by the laws of the State of Georgia

 - 7) If any provision in these Terms & Conditions is or becomes ineffective the other provisions remain effective



[WE] PRODUCT REFUNDS AND **RETURN POLICY!**

The goal of WorldWide Erections is to ensure that Customers are completely satisfied with their purchases. Upon receipt of any package, it should be examined closely prior to opening the factory-sealed products' packaging. If the order is not in satisfactory, it may be returned provided that the following guidelines are observed:

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- 1) As WE products produce different results for different people, WE does not guarantee specific results nor offer a money back guarantee. Direct Customers should follow the directions with each product received.
 - 2) To receive a refund, all products must be post-marked within thirty (30) days of the ship date and all items must be in an unopened, [new] condition. The Direct Customer is responsible for all return shipping costs.

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- 3)** To receive a replacement product or a refund on incomplete or defective product, the Direct Customer must report the matter within thirty (30) days from the date of delivery and the incomplete or defective product must be made available for inspection at the Returns Processing Center.

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- 4) When making a return, the Direct Customer must use a traceable shipping method. WE is not liable for the shipping costs of returned products or any return shipments that may be lost in the return shipping process.

 - 5) Refused orders are defined as orders that are refused upon delivery, marked return to sender, are deliverable, or that have an insufficient address. A refused order is assigned a \$15 refusal fee that is deducted from the refund.

Refusal fees are applied to orders to offset return shipping costs and return processing charges. Refused orders could take up to ninety (90) days to reach the Returns Processing Center and are not guaranteed a refund.

- 6)** If only a portion of a stocked package (several products grouped under one item name/number) is returned, the full value of the item(s) kept will be deducted from the refund on the return order.

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- 7) Once the returned order is received and inspected at the Returns Processing Center (usually within 10 business days), a refund will be processed to the credit card used to purchase your order. Depending on the credit card company, it may take an additional 2-10 business days after a refund is applied for monies to post to the card used for purchase.
 - 8) All returns must be accompanied with the original, or a copy of the original, packing slip.

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- 9) To exchange products, Direct Customers should contact Customer Support at the numbers listed below within thirty (30) days of delivery to specify which product they would like to return and which products they would like to purchase in exchange. Exchange orders should be placed prior to Direct Customer's returning their original items for refund.

PRODUCTS MUST BE RETURNED TO:

WorldWide Erections LLC.
500 S. 7th Street,
PO Box 1605
Opelika, Alabama 36803



DATA

PROTECTION!

The Devoted Customer agrees that any personal data provided by him/her will be stored and processed by WorldWide Erections LLC. 500 S. 7th St, PO Box 1605, Opelika, Alabama 36803 USA in order to register the WE Devoted Customer, to complete and fulfill orders and process invoices, and to send the Devoted Customer information on products or services that WE believes may be of his/her interest.

Consumers may exercise their rights of objection, access, correction and deletion with regard to their data under the terms envisaged by Personal Data Protection Law. These rights may be exercised in writing by sending a request, together with documentation evidencing his/her identity, to: worldwiderrections@gmail.com. For further information, please refer to the WE Privacy Policy located on the corporate website.

Customer Support Numbers:

1-877-269-3085 or

worldwiderrections@gmail.com

Customer Support Hours of Operation:

(Hours are based on the Central Standard time zone for USA & CANADA)

Monday Friday: 6:30 am to 8:00 pm CST

Saturday & Sunday: 8:30 am to 5:00 pm CST

PLEASE NOTE: DIRECT CUSTOMERS MAY PURCHASE PRODUCT FOR PERSONAL USE ONLY AND MAY NOT RESELL THE PRODUCT FOR ANY REASON. ONLY WE INDEPENDENT DISTRIBUTORS ARE AUTHORIZED TO SELL WE PRODUCTS. DEVOTED CUSTOMERS FOUND TO BE SELLING OR ADVERTISING WE PRODUCTS FOR PURCHASE WILL IMMEDIATELY HAVE THEIR RIGHTS TO BUY PRODUCTS TERMINATED.

CREATING A COMPANY FOR ORDINARY PEOPLE

**THANK
YOU!**